

How to Install and Verify the My Orthodontist App

Thank you for your interest in staying connected with our practice using the My Orthodontist mobile app.

My Orthodontist supports Android version 4.0 (Ice Cream Sandwich) or higher, or iOS version 5.2 or higher.

1. Download the My Orthodontist app from the Apple Store or Google Play.
2. Open the My Orthodontist app.

The login screen opens:

3. If you have an existing AnywhereDolphin account, you have already verified; log in to My Orthodontist using your AnywhereDolphin account user name and password.

Or,

if you do not have an AnywhereDolphin account create a new account as follows:

- a. Touch the **Create Account** button on the login screen.

The **Create an account** screen opens:

- b. Touch the Choose One... field, and select from one of the following options:
- c. Complete the following fields (shown if you selected **I am a patient** above):

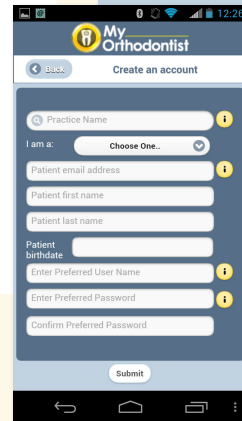
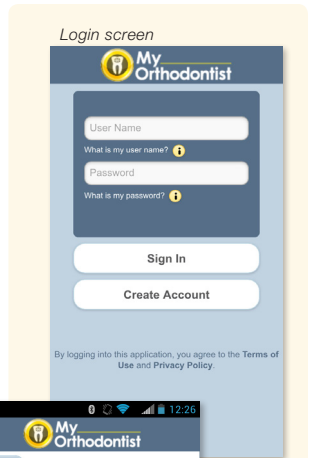
Choose One..

I am a patient

I am a responsible party

I am both patient and responsible party

Choose One field



Create an account screen

Practice Name

Enter the name of our practice, or your doctor's last name, and select our practice from the list. If you do not see our practice name listed, please contact us. We may not be signed up for My Orthodontist.

Patient Email Address

If you are registering as a patient, enter the patient email address.

If you are registering as a responsible party, enter the responsible party email address on file at our practice.

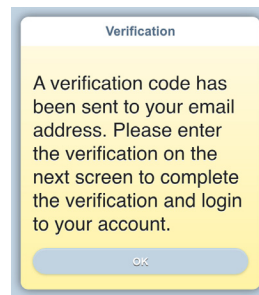
If you are registering as both patient and responsible party, enter the email address on file at our practice.

Patient First Name	<p>If you are registering as the patient, enter the patient's first name</p> <p>If you are registering as a responsible party, enter the responsible party's first name</p> <p>If you are registering as both patient and responsible party, enter patient's first name.</p>
Patient Last Name	<p>If you are registering as patient, enter the patient's last name</p> <p>If you are registering as a responsible party, enter the responsible party's last name</p> <p>If you are registering as both patient and responsible party, enter patient's last name.</p>
Patient birthdate	<p>Whether you are registering as patient billing party, or both enter the patient's birthdate.</p>
Enter Preferred User Name	<p>Enter your preferred user name for the My Orthodontist app.</p>
Enter Preferred Password	<p>Enter a password that is 8 or more alphanumeric characters and that includes at least one symbol. (Passwords are case-sensitive.)</p>
Confirm Preferred Password	<p>Key in the password you entered in the previous field to confirm it.</p>

d. Touch the **Submit** button.

The My Orthodontist app verifies the information you entered, and one of the following occurs:

- The app opens a verification page, and prompts you to check your email for your My Orthodontist verification code.
- If our practice server is not currently available, the app displays a message box, prompting you to try again later.
- If the information you entered is not valid, the app displays a message prompting you to contact the practice.



4. Touch OK.

5. After you receive the verification code email, manually enter the code on the app validation code page.

Or

Click on the link in the email, which will open My Orthodontist, if you are reading email on your mobile device.

Note: *If your My Orthodontist session expires before you enter the verification code, or you verify on a different mobile device, open your email and click on the link, which will take you back to the verification page.*

6. Enter the verification code when prompted as shown below:

If there is a problem with the code you entered, a message is displayed, and you should contact our practice for assistance.

Providing you entered the validation code correctly, the My Orthodontist app opens, and it prompts you to create an optional passcode:

7. Do one of the following:

- Touch **Yes**, and create a 4-digit passcode that you can use every time you open the app.
- Touch **No** to continue to the app without creating a passcode. If you select this option, you will have to enter your user name and password each time you open the app.
- Touch **Do not ask again** to opt out creating and using a passcode.

If there is a problem with the code you created, a message box opens, and you should contact the practice for assistance.

You can now begin using My Orthodontist on your mobile device.

